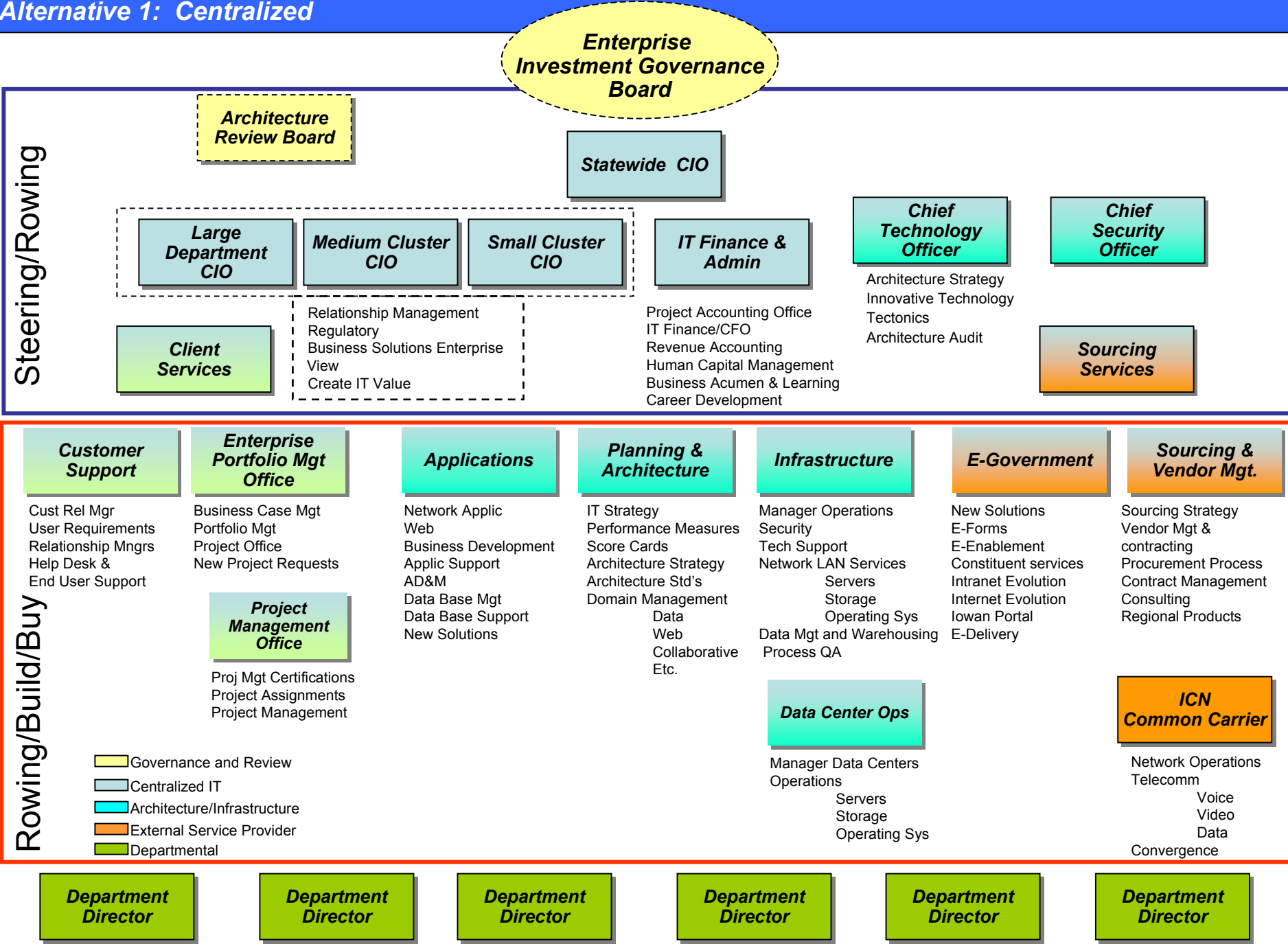


CIO Information session

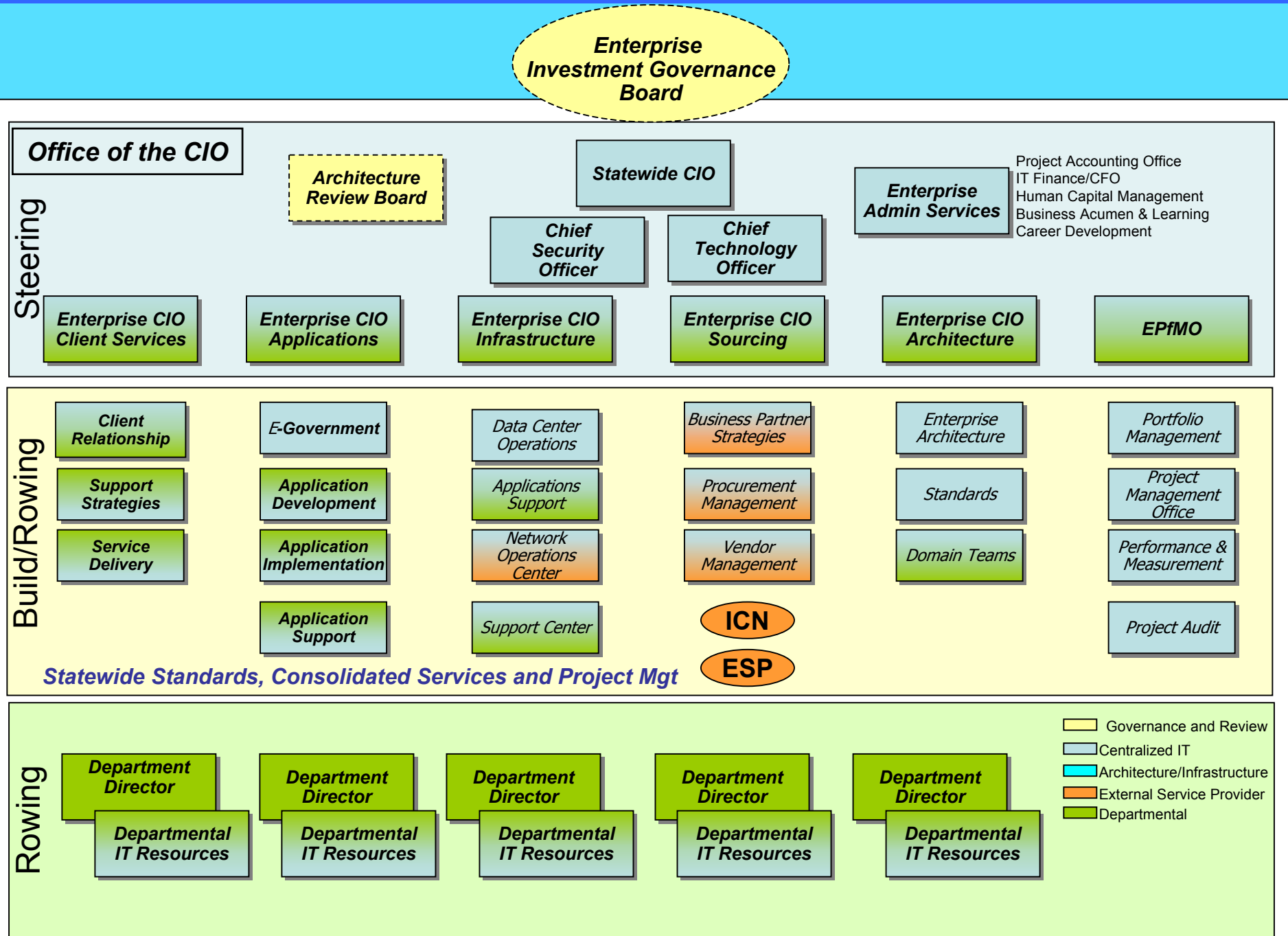
October 20, 2004



Alternative 1: Centralized



Alternative 2: Service Provider Model



Alternative 3: Federated / Shared Services

